

SIDSNET/CPACC INTERNET TRAINING WORKSHOP REPORT

**Dominica
6th to 8th October, 1999**

**Ian King
Information Systems Coordinator/GIS Specialist**

Introduction

The SIDSnet/CPACC Internet Training Workshop was conducted in Roseau, Dominica at the CIS Business Training Centre. Mr. Alan Duncan of Trinidad and Tobago and I were the trainers for the workshop. I also provided the workshop supervision on behalf of SIDSnet and CPACC. Mr. Gerard Hill, Environmental Officer and Ms. Paula Emmanuel, Secretary, both in the Environmental Coordinating Unit (ECU) of the Ministry of Agriculture and the Environment provided the logistical support prior to and during the workshop.

Attendance

Seventeen persons, fifteen from government agencies and two NGO representatives attended the workshop. As was the case in other workshops, a few of the participants only attended for one or two days out of the three due mainly to work commitments and to a lesser extent, due to the areas of specific interest. The full list of attendance is attached to this report.

Agenda

The final agenda was amended through discussion between the trainers and also based on the needs and desires of the participants. This agenda is attached and reflects the emphasis on Web Page development, which was a priority for the participants.

Costs

The agreed costs of the workshop were US \$2000 for the venue, of which SIDSnet will meet US \$1600. The venue costs also included the supply of a photocopier, paper and liquid refreshments. Additional equipment and refreshments were sourced by Mr. Hill and the ECU.

Workshop Review

The verbal comments and written responses of the participants on the questionnaires indicated that the workshop was successful in providing the skills and confidence to use the Internet in an effective and efficient manner for communication and finding information. The participants also acquired basic HTML skills and more importantly the capacity to build on these resources.

As in the case of the other workshops I have been involved with, the enthusiasm of the participants made the difference regarding its success. The individuals were very keen on browsing the Internet and searching for information; learning about and using email; and developing web pages. The presentations on a background to the Internet, SIDSnet and Internet and national development were well received and generated discussion. These aspects were not as interesting as the other activities however.

The presentation by the ISP representative, Mr. Derek Abraham of Marpin Telecoms supported the other elements of the workshop. Because Mr. Abraham's presentation was scheduled at the end of the workshop, the participants were better able to appreciate the services his company had to offer. Additionally, they were able to determine how they could utilise the services at the institutional and personal levels.

Conclusions

Beyond requesting more emphasis on HTML, some participants saw the need for more advanced follow-up classes and welcomed support from SIDSnet or any other agency in this regard. If one of the main goals of the workshops was to encourage the development of local content on the Web from SIDS, then assisting in the development of skills and undertaking pilot activities may merit some consideration. The other main restriction to the development of local content, telecommunications costs, may be eroded very soon. Dominica recently saw a court decision removing the monopoly held by Cable and Wireless for telecommunications services, with the effect that at least one other company is about to deliver the same. The reduction in telecommunications costs across the English-speaking Caribbean appears to be as a result of the view that the monopoly is coming to an end.

SIDSnet/CPACC Workshop Agenda

Roseau, Dominica

October 6-8, 1999

Day 1

9.00 am to 10.30 am – Introductions

Welcome - Gerard Hill, Environmental Officer, ECU, Min. of Agric & Env
Workshop Structure - Ian King, Information Systems Coordinator, CPACC
Participants Introduction and Objectives
Workshop Introduction, Objectives and Background
SIDSnet and CPACC Overview

10.30 am to 10.50 am – Break

10.50 am – 12.45 pm – Internet Discussion

Internet History and Overview (revised CEPNET presentation)
Internet and Small Islands

12.45 pm – 2.15 pm – Lunch

2.15 pm – 3.15 pm - Web Browsing

SIDSnet Site and CD ROM Overview
Browser Introduction

3.15 pm – 3.30 pm Break

3.30 pm – 4.15 pm- Web Browsing continued

CD ROM Practical Exercises
Browsing WWW

Day 2

9.00am – 10.15a.m. - Email

Email Introduction
Web-based Email
Practical Exercise

10.15 - 10.35 – Break

10.35 – 12.30 pm - HTML

HTML Introduction
HTML Tools – Netscape Composer
Practical Exercise

12.30 – 2.00 pm - LUNCH

**2.00 pm – 3.15 pm - HTML Continued
Practical Exercise**

3.15 pm – 3.30 pm Break

**3.30 pm – 5.00 pm-Web site Design
Web site Design
Website Office Integration**

Day 3

**9.00am – 10.15a.m. - Internet Based Applications
HTML continued
Search Demo and Exercise
List servers/News groups /Chat**

10.15am - 10.35 - Break

**10.35 – 12.30 pm - Advanced Internet Facilities
E-commerce/Telemedicine/Security
Practical Exercise**

12.30 – 2.00 pm - LUNCH

**2.00 pm – 3.15 pm - Wrap-up
Internet Service Provider Presentation – Mr. Derek Abraham, Manager of
Information Systems, Marpin Telecoms
General Discussion
Questionnaires
Conclusion**

PARTICIPANTS OF THE SIDSNET/CPACC INTERNET TRAINING WORKSHOP
Roseau, Dominica, 6th to 8th October, 1999

NAME	ORGANISATION	POSITION	TEL.	FAX	EMAIL	WEB-BASED EMAIL
Kyle Ross Fargey	ECU - Ministry of Agriculture and the Environment	CIDA/OCOD Intern	448-2401 ext 3456	448-4577		Kylefargey@hotmail.com
Tassie Thomas	Environmental Health Department	Environmental Health Officer	448-2401 ext 3463			Tassie11@hotmail.com
Nathaniel Isaac	Airport Services	Meteorological Officer	449-1990	449-2020	Metoffice@cwdom.dm	
Donna Thomas	Division of Agriculture	Executive Officer	448-2401 ext 3412			
Lloyd Gabriel Pascal	Forestry Division	Asst. Forestry Officer	448-2401 ext 3417			Kuchy27@hotmail.com
John Christian	Kon Lonbi Production	Video/Audio Producer	448-7952	448-2308		J37chris@yahoo.com
Annie Edwards	Physical Planning Division	Asst. Physical Planner	448-2401 ext 3441			Edwards_annie@hotmail.com
Livingston Cassell	Lands & Surveys Dept.	Dir. of Surveys and Comm. of Lands	448-2401 ext 3435 449-9869	448-7999	Casselll@cwdom.dm	Casselll@excite.com
Sandra Stoute	Min. of Communications and Works	Snr. Clerk	448-2401 ext 3236	448-4807		Sandybeach00@hotmail.com
Eloise Thomas	Ministry of Agriculture and the Environment	Snr. Clerk	448-2401 ext 3271	448-7999		Ela25@hotmail.com
Sen. Osbourne Reviere	NANGO	President	448-2090 /8511/83 77	448-2090 /8511	c/o SPAT	
Alvin Barnard	Min. of Finance	Economist (1)	448-2401 ext 3202	448-0054	Alvinbarnard@planet.com	
Paula Emanuel	ECU - Ministry of Agriculture and the Environment	Secretary	448-2401 ext 3456	448-4577	Agriext@cwdom.dm	Limers_1999@yahoo.com
Jiselle Allport	Fisheries Division	Fisheries Ext. Officer	448-2401 ext 3164	448-0140	Cfra@cwdom.dm	J_allpy@yahoo.com
Martin Mullan	ECU - Ministry of Agriculture and the Environment	CIDA/OCOD Intern	448-2401 ext 3456	448-4577		Martimmullan@hotmail.com
John Toussaint*	Ministry of Agriculture and the Environment	Veternary Officer	448-2401 ext 3427	448-7999	Jireh@cwdom.dm	Jireh1@hotmail.com

Gerard Hill	ECU - Ministry of Agriculture and the Environment	Environmental Officer	448-2401 ext 3456	448-4577	Agriext@cwdom.dm	
Alan Duncan		Trainer			Aduncan@carib-link.net	
Ian King	CPACC RPIU	Information Systems Coordinator	(246) 417 4579	(246) 417 0461	Kingcpacc@sunbeach.net	

ECU - Environmental Coordinating Unit

CIDA/OCOD - Canadian International Development Agency - Organisation for Cooperation in Overseas Development

NANGO - National Association of Non-Governmental Organisations