

**SIDSNET/CPACC INTERNET TRAINING  
ST. VINCENT AND THE GRENADINES  
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30<sup>th</sup> August, 1999**

## **INTRODUCTION**

The CPACC RPIU is coordinating 10 National Internet Training Workshops in the Caribbean on behalf of SIDSnet. The workshop in St. Vincent was the first of such activities and one of first of all 30 SIDSnet training activities globally. The CPACC National Focal Point lead person, Dr.Reynold Murray, the Environmental Services Coordinator made the arrangements in St. Vincent. The Trainers for the St. Vincent Workshop were Mr. Eric van Praag of Venezuela, a former project officer with the IDB/CEPNET project and myself.

## **FACILITIES**

The Workshop was held from 25<sup>th</sup> to 27<sup>th</sup> August in the Computer Training Room of Open Integration Systems, a computer systems support and supplier company. The training room had a capacity of 21 workstations, connected to the Internet through a LAN modem.

The total cost of the facility including the use of 8 computers (one for display), full time Internet access from each computer and miscellaneous printing came to EC \$2550 or approximately US \$950. There will be an additional cost for morning coffee breaks.

## **AGENDA AND ATTENDANCE**

Eleven persons from Government agencies attended the meeting. The names and contact information are attached. The agenda of the meeting is also attached.

## **REVIEW**

The first day of the workshop involved presentations on SIDSnet, CPACC, the origin and objectives of the training activity and introductions to some key issues. Further, participants were given an overview of the Internet and engaged in web browsing. The second day involved more practical activities such as email use, setting up email accounts, both through an ISP and web based. Also on the second day, participants were introduced to web page development and design and used MS Frontpage in practical exercises. At the end of the second day and the beginning of the third, the workshop addressed Web site design and office integration issues. The remainder of the final day addressed advanced Internet applications and utilities. An emphasis on practical activities and exercises was also made.

## **CONCLUSION**

The response from the participants and the trainers was positive regarding the workshop addressing the objectives set by SIDSnet and the country. The second and third days addressing email, web page design, design issues and Internet applications were particularly well received. With the exception of a few that had accounts already, the participants acquired web-based email accounts and used these immediately. A measure of the success of the workshop will be the continued use of the email accounts as well as the development of sustainable web sites.

One of the local issues that is also prevalent in other countries is the monopoly posed by a single Internet Service Provider and telephone company. Generally, the company, Caribsurf, a subsidiary of Cable and Wireless had relatively high fees, limited options and were not very responsive.

From a CPACC perspective, the workshop was also successful as the Project is becoming synonymous with the SIDSnet training and also, CPACC partners are fully involved in the training, thus supporting CPACC's information and communication needs.

## **RECOMMENDATIONS**

Both trainers offered recommendations for future workshops, these include:

- Inviting the participation of a local ISP to outline facilities and services offered and to discuss relevant issues;
- Revision of the SIDSnet powerpoint presentations (by trainers) to include more recent material and more graphics;
- Prepare a list of websites for visiting during the workshop;
- Provide a few copies of MS Frontpage Express (Web site development tool) to each country (through SIDSnet);
- Ensure the training venue offers technical support.

**Appendix 1**  
**AGENDA for SIDSnet/CPACC Workshop**  
**St. Vincent and the Grenadines**  
**24<sup>th</sup> to 27<sup>th</sup> August 1999**

**Day 1**

**9.00 am to 10.15 am – Introductions**

**Welcome**

Mr. Edmund Jackson, Resource Analyst, Environmental Unit, Ministry of Health and the Environment

**Open Integration Systems Introduction**

Mr. Anthony McKenzie, Director of Engineering

**Workshop Structure**

Mr. Ian King

**Participants Introduction and Objectives**

**Workshop Introduction, Objectives and Background**

Mr. Ian King, CPACC Information Systems Coordinator, SIDSnet/CPACC Workshop Coordinator and trainer

**SIDSnet and CPACC Overview**

Mr. Ian King

**10.15 am to 10.35 am – Break**

**10.35 am – 12.30 pm – Internet Discussion**

**Internet History and Overview (revised CEPNET presentation)**

Mr. Eric van Praag, Trainer

**Internet and Small Islands**

Mr. Ian King

**12.30 pm – 2.00 pm – Lunch**

**2.00 pm – 3.15 pm - Web Browsing**

**SIDSnet Site and CD ROM Overview**

Mr. Ian King

**Browser Introduction**

Mr. Eric van Praag

**3.15 pm – 3.30 pm Break**

**3.30 pm – 5.00 pm- Web Browsing continued**

**CD ROM Practical Exercises**

**Browsing WWW**

## Day 2

**9.00am – 10.15a.m. - Email**

**Email Introduction**

Mr. Ian King

**Web-based Email**

Mr. Ian King

**Practical Exercise**

**10.15 - 10.35 - Break**

**10.35 – 12.30 pm - HTML**

**HTML Introduction**

Mr. Eric van Praag

**HTML Tools - Frontpage**

Mr. Eric van Praag

**Practical Exercise**

**12.30 – 2.00 pm - LUNCH**

**2.00 pm – 3.15 pm - HTML Continued**

**Practical Exercise**

**3.15 pm – 3.30 pm Break**

**3.30 pm – 5.00 pm-Web site Design**

**Web site Design**

Mr. Eric van Praag

**Website Office Integration**

Mr. Eric van Praag

## Day 3

**9.00am – 10.15a.m. - Internet Based Applications**

**Search Demo and Exercise**

Mr. Ian King

**List servers, News groups**

Mr. Eric van Praag

**E-room and Sidsnet Chat**

Mr. Ian King

**10.15am - 10.35 - Break**

**10.35 – 12.30 pm - Advanced Internet Facilities**

**E-commerce/Telemedicine/Security**

Mr. Eric van Praag & Mr. Ian King

**Internet Collaborative Tools**

Mr. Eric van Praag

**Practical Exercise**

**12.30 – 2.00 pm - LUNCH**

**2.00 pm – 3.15 pm - Wrap-up**

**Development Issues for SIDS and the Caribbean**

**General Discussion**

**Questionnaires**

**Conclusion**

**SIDSNET/CPACC INTERNET TRAINING WORKSHOP ATTENDANCE LIST  
ST VINCENT AND THE GRENADINES - 25<sup>TH</sup> TO 27<sup>TH</sup> AUGUST 1999**

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